

Managing your account has never been easier. Viewing your account online and turning off paper delivery of your brokerage account statements and trade confirmations makes it easy to save, access and review all your account-related documents on the web in a secure password protected environment.

Make the move to Go Paperless today:

- Go to <http://www.imaeauclaire.com/p/account-access>, click on GO TO ROYAL ALLIANCE
- Click "**Register**." You will be guided through a few simple steps, during which you will be asked to complete the following:
- Review and agree to the terms and conditions regarding identity verification
- Provide information for the primary account holder, including Social Security number and the legal address listed on the account

Note: The Social Security number entered must match the primary Social Security number for the account being registered

- Provide a valid e-mail address
- Verify your identity by answering a few multiple-choice questions
- Create a user ID and secure password

Note: When creating your secure password, the password must:

- Contain a minimum of 8 and a maximum of 12 characters
- Contain at least one alpha and one numeric character—for example, 1redcar2
- Not contain any special characters. For example, AA-BB-CC
- Not contain your first, last or middle name
- Activate your account by clicking a link in an e-mail that will be sent to the e-mail address you provided

You will then be redirected to the site where you can log on with your User ID and password, and you'll be asked to verify a contact method and answer a few security questions to further protect your information.

Once you have completed these steps, you can enroll for e-delivery of account communications by clicking the "go paperless" button at the top of the page (optional).

Check the box next to the account communication(s) you wish to receive electronically, then click "Save" to confirm your choices

Read the terms and conditions and click "**I Accept**"

After following these steps, you will have online access to account information and will have elected electronic delivery of your statements and confirmations.

Please let us know if you have any issues or questions.