

Form CRS - Client Relationship Summary
Financial Innovations, LLC

March 26, 2024

Financial Innovations, LLC is registered with the Securities and Exchange Commission as an investment adviser and, as such, we provide advisory services rather than brokerage services. Brokerage and investment advisory services and fees differ and it is important for you, our client, to understand the differences. Additionally, free and simple tools are available to research firms and financial professionals at [Investor.gov/CRS](https://investor.gov/CRS), which also provides educational materials about broker-dealers, investment advisers, and investing. This document is a summary of the services and fees we offer to "retail" investors, which are natural persons who seek or receive services primarily for personal, family, or household purposes.

What investment services and advice can you provide me?

We offer the following investment advisory services to retail investors: **Portfolio Management Services, Financial Planning Services, and Advisory Services to Retirement Plans and Plan Participants**. Detailed information regarding our services, fees and other disclosures can be found in our Form ADV Part 2A Brochure, Items 4, 7, and 8 by clicking this link <https://adviserinfo.sec.gov/firm/brochure/142769>.

Account Monitoring: If you open an investment account with our firm, as part of our standard service we will monitor your investments on an ongoing basis and will conduct account reviews at least quarterly.

Investment Authority: We manage investment accounts on a **non-discretionary basis** whereby we will provide advice, but **you will ultimately decide** which investments to buy and sell for your account. You have an unrestricted right to decline to implement any advice provided by our firm on a non-discretionary basis.

Investment Offerings: We provide advice on various types of investments. Our services are not limited to a specific type of investment or product.

Account Minimums and Requirements: In general, we require a minimum account size \$500,000 to open and maintain an advisory account. At our discretion, we may waive this minimum account size. For our Portfolio Management Services, we have an annual fee of \$35 for retirement accounts, and an annual inactive account fee of \$50 for non-retirement accounts, based on trading activity.

Conversation Starters

- **"Given my financial situation, should I choose an investment advisory service? Why or why not?"**
- **"How will you choose investments to recommend to me?"**
- **"What is your relevant experience, including your licenses, education and other qualifications? What do these qualifications mean?"**

What fees will I pay?

The following summarizes the principal fees and costs associated with engaging our firm for investment advisory services. For detailed information, refer to our Form ADV Part 2A Brochure, Items 4, 5 and 6 by clicking this link <https://adviserinfo.sec.gov/firm/brochure/142769>.

- **Asset Based Fees** - Payable quarterly in advance. Since the fees we receive are asset-based (i.e. based on the value of your account), we have an incentive to increase your account value which creates a conflict especially for those accounts holding illiquid or hard-to-value assets;
- **Hourly Fees** - Maximum hourly rate of \$750 payable in arrears or may require all, or a portion of in advance;
- **Fixed Fees** - Fixed fees range from \$1,000 to \$20,000 on an annual basis, payable in arrears or may require a portion of in advance.

Examples of the most common of other fees and costs applicable to our clients are:

- Custodian fees;
- Account maintenance fees;
- Fees related to mutual funds and exchange-traded funds;
- Transaction charges when purchasing or selling securities; and
- Other product-level fees associated with your investments.

You will pay fees and costs whether you make or lose money on your investments. Fees and costs will reduce any amount of money you make on your investments over time. Please make sure you understand what fees and costs you are paying.

Conversation Starters

- “Help me understand how these fees and costs might affect my investments. If I give you \$10,000 to invest, how much will go to fees and costs, and how much will be invested for me?”

What are your legal obligations to me when acting as my investment adviser? How else does your firm make money and what conflicts of interest do you have?

When we act as your investment adviser, we have to act in your best interest and not put our interest ahead of yours. At the same time, the way we make money creates some conflicts with your interests. You should understand and ask us about these conflicts because they can affect the investment advice we provide you. Here are some examples to help you understand what this means.

- *Third-Party Payments:* Persons providing advice on behalf of our firm are registered representatives with a broker-dealer. These persons receive compensation in connection with the purchase and sale of securities or other investment products. Compensation earned by these persons is separate and in addition to our advisory fees. This practice presents a conflict of interest because they have an incentive to recommend investment products based on the compensation received rather than solely based on your needs;
- *Third-Party Payments:* Persons providing investment advice on behalf of our firm are licensed as independent insurance agents. These persons will earn commission-based compensation for selling insurance products. Insurance commissions are separate and in addition to our advisory fees. This practice presents a conflict of interest because they have an incentive to recommend insurance products to you for the purpose of generating commissions rather than solely based on your needs.

Refer to our Form ADV Part 2A Brochure by clicking this link <https://adviserinfo.sec.gov/firm/brochure/142769> to help you understand what conflicts exist.

Conversation Starters

- “How might your conflicts of interest affect me, and how will you address them?”

How do your financial professionals make money?

The financial professionals servicing your account(s) are compensated with financial planning fees and asset-based fees that are based on the amount of client assets they service and/or the revenue the firm earns from the person's services or recommendations. Because our revenue is derived from asset-based fees, we have an incentive to grow your account as much as possible. This could cause us to take overly aggressive positions in conflict with your interests in an attempt to grow your account, or could incentivize us to inflate the valuations of illiquid investments held in your account.

Do you or your financial professionals have legal or disciplinary history?

Yes, while Financial Innovations, LLC has no legal or disciplinary history to disclose, one of our financial professionals has a reportable event. This event is disclosed in either our Form ADV or the specific individual's Form U4. These documents can be found by going to [Investor.gov/CRS](https://investor.gov/CRS) for a free and simple research tool.

Conversation Starters

- “As a financial professional, do you have any disciplinary history? For what type of conduct?”

You can find additional information about your investment advisory services and request a copy of the relationship summary at 404-458-0065 or refer to our Form ADV Part 2A Brochure by clicking this link <https://adviserinfo.sec.gov/firm/brochure/142769>.

Conversation Starters

- “Who is my primary contact person? Is he or she a representative of an investment advisor or a broker-dealer? Who can I talk to if I have concerns about how this person is treating me?”