

PROVIDING POWERFUL BENEFITS • PROTECTING FAMILIES & BUSINESSES

## Check the Features You Want and Then Choose the Plan(s) for You

You've thought about it for years—do you finally want to complete your Will? Or do you want an attorney to write a letter on your behalf? Or review a document for you before you sign? Are you interested in having a legal plan for your small business, or in guarding yourself against identity theft? Check, check, and check. We have a plan for you.

### For Individuals, Families & Employees

#### Legal Plan

**Talk to an attorney. No high hourly costs.**

- Family plan covers member, spouse and dependents
- Individual plan covers member (with no spouse/dependents/children)
- Standard will preparation
- Legal advice/consultation/representation
- Letters/phone calls on your behalf
- Legal document review
- Trial defense
- 24/7 emergency assistance
- Mobile App
- 25% Preferred member discount

#### Legal Plan Add-Ons

**Bolster the power of your legal plan.**

- Covers member, spouse, and dependents
- Trial Defense Supplement
  - More trial coverage
- Home Business Supplement
  - If you own a home-based business, are a consultant, or have rental property—and have no employees.
- Home Business Supplement+GoSmallBiz.com
  - Business tools, training courses, business coaching, & unlimited business consulting

#### IDShield<sup>SM</sup>

**Coverage that will help protect against, and resolve, identity theft issues.**

- Family plan covers member, spouse, and up to eight minor dependents
- Individual plan covers member only
- Consultation/Advice
  - Identity theft advisor
  - Credit report review
  - Lost wallet protection
- Notifications
  - Data Breach Notifications
- Access
  - Monday through Friday 7 am - 7 pm CT
  - 24/7/365 Emergency access to an IDShield<sup>SM</sup> Licensed Private Investigator for covered situations
- Security Monitoring
  - Black Market Web Surveillance
  - Credit monitoring
  - Minor Identity Protection
- Identity Restoration
  - Licensed private investigators
  - \$5 Million Service guarantee

### For Your Small Business

#### Small Business Plan\* (Up to 100 Employees)

**Your business deserves affordable legal protection.**

- Covers for-profit, not publicly-traded businesses
- Legal consultation on unlimited matters
- Contract and document review
- Debt collection assistance
- Legal correspondence
- Trial defense services
- GoSmallBiz.com available as add-on

### For Commercial Drivers

#### Commercial Drivers Legal Plan (CDLP)

**Protects your ability to earn a living.**

- Covers licensed commercial drivers
- Assistance with moving violations
- Assistance with DOT violations
- Tragic accident assistance
- Advice on license reinstatement
- Assistance for minor personal injury/property damage

*This is a general overview of the coverage of various plans for illustration purposes only. Not all plans or benefits are available in all states or provinces. See a LegalShield representative for complete terms, coverage, amounts, conditions, and exclusions.*

*\*Services to the Small Business Plan are limited and exclusions apply.*

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## In Your Corner

A member from California said: "I had an issue with a credit card company. I called my provider law firm last week, and they sent a letter on my behalf. The credit company refunded my money today in full."

A small business owner from Oregon says, "I've accessed legal service and advice where I would not have in the past because of the cost. I've gained insight and confidence in actions we take (or don't take) because we have consulted with a legal expert."

## Who We Are

- One of the first companies in North America to offer legal service plans
- Founded in 1972
- Provider attorneys' average tenure: 15 years
- 1.4 million families enrolled in our plans
- More than 1 million identity theft members with nearly 10,000 identities restored
- Operating in 49 U.S. states and four Canadian provinces
- More than 2 million member calls answered last year
- Since 2003, we've held an exclusive partnership with Kroll Advisory solutions, the world's leading company in ID Theft consulting and restoration.

## Businesses Count on LegalShield & IDShield

- More than 34,000 companies, large and small, provide voluntary benefits to their employees with LegalShield and IDShield
- Simplified implementation; no claim forms to file
- Easy maintenance procedures for administrators
- Over 47,000 Small Business members use the Legal Plan
- Three levels of legal protection for different sizes of small businesses

## Legal Facts

- Identity theft has been the number-one consumer complaint filed with the FTC for 15 years straight. **—WWW.CONSUMER.FTC.GOV**
- More than 13 million, or nearly 60%, of all small businesses have experienced significant legal events in the past two years. **—DECISION ANALYST STUDY: THE LEGAL NEEDS OF SMALL BUSINESS**
- 57 million full-time working Americans experienced at least one significant legal event in the past 12 months. **—THE LEGAL NEEDS OF AMERICAN FAMILIES STUDY (LEGAL NEEDS STUDY)**

## Definitively Different

### PROPRIETARY NATIONWIDE NETWORK OF PROVIDER LAW FIRMS

- Your on-call law firm is part of the LegalShield network of carefully selected, top-quality law firms. Each law firm is licensed in your state or province and dedicated to LegalShield members.

### SUPERIOR SERVICE

- Our Provider Law Firms are paid in advance on a per capita basis, ensuring they are motivated to focus on providing good service to you, not on billing.

### QUALITY ASSURANCE

- Our proprietary system provides daily, real-time, online monitoring of our Provider Law Firms, which enables continuous improvement of quality service. Consistently earn high ratings for customer service.

### UNIQUE SERVICE

- Our members only have to make one call to be connected with an attorney, ensuring they know exactly who to call when a legal need arises.

### LEGALSHIELD + IDSHIELD

- Providing a comprehensive solution when ID theft issues turn into legal issues.

### COMPREHENSIVE RESTORATION

- With a Power of Attorney, Kroll will do everything necessary to restore your identity until all resolvable issues have been addressed.

### MONITORING WHAT MATTERS

- We monitor your identity from every angle, not just your Social Security number, credit cards and bank accounts.

### SERVICE GUARANTEE

- IDShield backs up its promise that it will do 'whatever it takes for as long as it takes' with a \$5 million service guarantee.

