

A message from the President and Chief Executive Officer:

Elliott Cove Capital Management (“Elliott Cove”) was founded in 2002 and our lighthouse has stood as a beacon of trust, confidence and collaboration that was born of a need to serve and guide a community. It is a symbol that stands of our unwavering commitment reminding us each day who we work for, and why we do it.

Like you, we are constantly monitoring the latest news and government updates around the COVID-19 outbreak. We understand that these are unprecedented and uncertain times, but banking, finance and investing is a critical component to the infrastructure of our community, businesses and families. I wanted to assure you that your money and finances are important to, and safe with us at Elliott Cove.

Our firm has plans in place for situations like these, and as unpredictable as this situation may be, we are fully committed to providing you the same great level of service you have come to expect. As such, we are steadfast in our commitment to keep our main Seattle office open. We have also taken necessary steps to assure that all our financial center investment advisor representatives are fully supported, healthy and available.

Serving our customers

Most of our Investment Advisor Representatives, as well as our administrative staff, are fully functional and able to work remotely, mitigating any possible service interruptions for any client. Again, we are open for business and will continue to be as we have since our establishment.

- Monday through Friday – 8:00AM to 5:00PM / Pacific Standard Time (PST).

We believe our role serving customers and the community during this time is a critical one, and we want to make sure our customers can receive the service they require, when they need them.

Caring for our employees

Elliott Cove is open for business and fully committed to a healthy environment. Our always high standards for maintaining a clean workspace have risen, with an almost constant sanitizing and disinfecting program taking place throughout the Seattle office. We have added multiple hand-sanitizing stations and signage throughout the office, outlining and encouraging safe personal hygiene practices to minimize the opportunities to spread and contact germs.

Employee participation in these personal hygiene practices is critical to maintaining a healthy work environment for our employees, contractors and clients. Furthermore, in light of ongoing international COVID-19 developments, we now recommend that all our employees who work in a role that can be done from home, do so, at least through the end of April, however, not every financial institution is the same and not all jobs are conducive to working from home.

Stay Informed, Be Alert

Elliott Cove will be regularly monitoring COVID-19 developments. Unfortunately, we live in a world where scammers and fraudsters look for opportunity in uncertain times and they are actively using social engineering to compromise businesses and consumers during the COVID-19 outbreak. We recommend that you remain actively aware of this and if you receive a call or email informing you or requesting you to manage your account in any way, first confirm the phone number or email address you have on file BEFORE clicking any links, replying to the email, or returning a call.

Supporting our community

Elliott Cove would like to offer our assistance in any way we can during this time of need. Elliott Cove is prepared to take action to help employees, communities, and employees affected by COVID-19. As a Northwest regional company, we’re closely monitoring the impact of COVID-19 on our communities and in addition to those who are affected by the illness, many more are indirectly dealing with changes in their work, school, and community environments.



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As things progress, we will continue to monitor all recommendations from local and global health agencies, adjust as necessary, and communicate with you accordingly. We will look for programs and opportunities within this hopefully short period to keep our community, employees, contractors and clients safe, healthy and happy.

We are all in this together, dealing with much uncertainty and many unknowns. We are paying close attention to market mechanisms and our investment philosophy and processes have withstood many trying times. We remain committed and we urge caution in allowing market movements, good or bad, to impact long-term asset allocation decisions. If there has been any change to your personal finances, investment objectives, or if you would like to receive a copy of our Form ADV Part II, please contact your Investment Advisor or call us directly at (206) 267-2683.

Thank you for continued confidence in Elliott cove during these unique circumstances.

Ralph Chiocco
President & CEO
Elliott Cove Capital Management, LLC