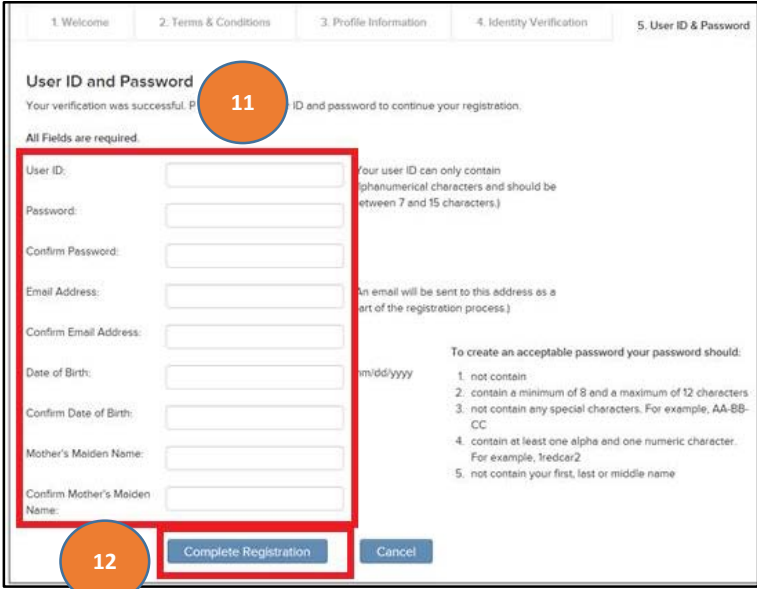
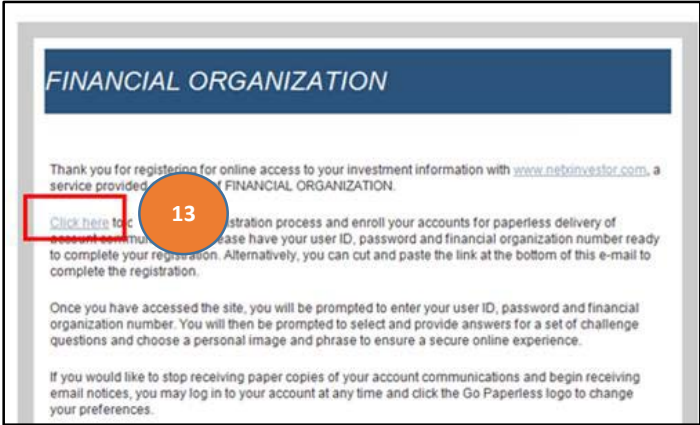


Summary: Use NetXInvestor to easily access your Park Avenue Securities accounts. This guide offers instructions for client registration on NetXInvestor as well as troubleshooting tips to ensure a smooth registration.

<p>Benefits</p>	<ul style="list-style-type: none"> • NetXInvestor allows you to easily access all of your Park Avenue Securities accounts on one secure website • Download electronic version of client statements and tax documents • Setup eDelivery and ACH instructions easily from the website
<p>Access the Park Avenue Securities client website</p>	<ul style="list-style-type: none"> • Step 1: Navigate to www.parkavenuesecurities.com • Step 2: Select Manage Your Account • Step 3: Select Register to begin the initial registration process
<p>Begin Registration Process</p>	<ul style="list-style-type: none"> • Step 4: Select Start Registration <ul style="list-style-type: none"> • Note: Please complete each registration screen within 5 minutes as the process will time out
<p>Terms and Conditions</p>	<ul style="list-style-type: none"> • Step 5: Read the terms and conditions displayed then select I Agree • Step 6: Select Continue to proceed

<p>Profile Information</p>	<ul style="list-style-type: none"> Step 7: Enter User Information <ul style="list-style-type: none"> Name must be as it appears on the account Use primary name if there are multiple on the account SSN must be the primary account owner Account number must be a valid Pershing account number Do not use spaces or dash (-) in SSN or Account number Address must be legal US address Step 8: select Continue to proceed <div data-bbox="846 352 1572 919" data-label="Form"> </div>
<p>Identity Verification</p>	<ul style="list-style-type: none"> Step 9: Three knowledge based questions are asked to help verify the account owner’s identity <ul style="list-style-type: none"> Questions are based on the primary account owner Questions are obtained from public databases which may include property records, DMV records, and vehicle registration records. Answers are not retained. If 1 of the three questions are answered incorrectly, a 4th question will be presented. This 4th question must be answered correctly for the process to continue Step 10: Select Continue to proceed <div data-bbox="854 1136 1503 1598" data-label="Form"> </div>

<p>User ID and Password</p>	<ul style="list-style-type: none"> Step 11: Create a User ID and Password to access NetXInvestor <ul style="list-style-type: none"> User ID should not contain SSN or last 4 digits of SSN or the account number User ID must be 7-15 alphanumeric characters Password must be 8-12 alphanumeric characters Information including date of birth and mother’s maiden name is gathered to facilitate password resets in the future Step 12: Select Complete Registration <ul style="list-style-type: none"> An email will be sent within 15 minutes to complete the registration The investor must follow instructions in the email to finalize the registration process 
<p>Registration eMail</p>	<ul style="list-style-type: none"> Step 13: Select the Click here link in the registration email to finalize the registration process <ul style="list-style-type: none"> The registration process must be finalized within 3 days If the link is not selected within 3 days the process will need to be restarted Once complete, a final confirmation and welcome email will be sent 
<p>Initial Login</p>	<ol style="list-style-type: none"> To log in and view account communications, visit www.parkavenuesecurities.com and log in using your newly created user ID and password. Checking Remember Me will simplify this process in the future. You will be asked to setup a Security Email Address You must set up four security questions and provide answers The final step of security verification is to review all of the selections made. <ul style="list-style-type: none"> Please note: checking Remember Me ensures that you do not have to answer these questions on every log-in.

<p>eDelivery Enrollment</p>	<ol style="list-style-type: none"> 1. To sign up for e-delivery, select Go Paperless from the top right of any page. 2. Select Quick Enroll to enroll all account communications automatically or select Edit to enroll accounts and communications individually. 3. If you chose Edit, you must check the box next to the account communications you wish to receive electronically. You can return to this screen and update preferences at any time. 4. If you choose to receive proxy and shareholder communications electronically, you will be asked to enter a four-digit numerical Personal Identification Number (PIN), then select Save PIN. 5. When finished, select Save. <p>Confirming Electronic Delivery</p> <ol style="list-style-type: none"> 1. On the next screen, select I agree to give your consent to receive electronic account communications 2. After agreeing, you will see a pop-up screen confirming choices; you will also receive an e-mail confirmation as well as a letter, for security purposes. Upon enrollment, it takes five business days for electronic delivery preferences to be confirmed. After that, you will only receive chosen account communications electronically. <p>Accessing Electronic Documents</p> <ol style="list-style-type: none"> 1. You will receive an e-mail when a new account communication is available to view online. To view the communication, log in to NetXInvestor and select Communications, then make a selection from the list.
<p>Temporary Password - Agency Initiated Online Registration</p>	<p>If your Financial Representative initiated your NetXInvestor Login ID as part of your new account opening process your Temporary Password is the following</p> <ul style="list-style-type: none"> • The first two letters of your Mother's Maiden Name (capital letters) • Your date of birth MMDDYY <p>For example, if your mother's maiden name is Smith and your date of birth is August 10th, 1974 your temporary password is: SM081074</p>