

Notice of Data Security Incident

August 4, 2021

McCoy Consulting Services, LLC (“McCoy”) announced today that a Microsoft Outlook mailbox belonging to one of its partners was compromised by a sophisticated spear-phishing attack. McCoy deeply regrets this incident and has on its own, or in conjunction with individual health plans or insurers, taken steps to send letters to all potentially-impacted individuals for whom it could identify addresses. Individuals who did not receive a written notification, but believe that they may have been impacted, are invited to call FirstWatch Technologies for more information at 1-866-870-0474 between 9:00 a.m. to 5:30 p.m. on Monday through Friday.

What happened. A Microsoft Outlook mailbox belonging to one of McCoy’s partners was compromised on April 20, 2021, as a result of a sophisticated phishing attempt from a compromised email account at a trusted pharmacy benefits manager with whom it had worked in the past. Upon learning of the security incident, McCoy immediately terminated any unauthorized access on April 28, 2021, and retained a consultant to identify any individuals that may have been impacted. That review was completed on June 20, 2021.

What information was involved. McCoy does not have any evidence that personal information found in the impacted mailbox was accessed, acquired or used by outside individuals. An unauthorized user could, however, have gained access to names in combination with social security numbers, addresses, and/or dates of birth. Personal health histories submitted for purposes of obtaining insurance coverage could also have been accessed or acquired. This information was primarily found in documents created for the purpose of quoting, changing, or applying for insurance coverage.

What McCoy is doing. Potentially-impacted individuals are located primarily in Southwestern Ohio, Western Pennsylvania, and the Northern Panhandle of West Virginia. McCoy, either on its own or in conjunction with individual health plans and insurers, has taken steps to send letters to all such individuals for whom it could obtain addresses and offer those individuals credit monitoring. Individuals who did not receive a written notification, but believe that they may have been impacted, are invited to call FirstWatch Technologies for more information at 1-866-870-0474 between 9:00 a.m. to 5:30 p.m. on Monday through Friday.

What individuals can do. Individuals should closely monitor their account statements and credit reports, and report any fraudulent activity to the appropriate institution and the proper law enforcement authorities, such as their state attorney general and the Federal Trade Commission (“FTC”). Complaints with the FTC can be filed at [IdentityTheft.gov](https://www.IdentityTheft.gov) or by calling 1-877-ID-THEFT (877-438-4338).

Individuals should also consider placing fraud alerts or security freezes on their credit reports. Fraud alerts and security freezes should be requested of each major credit reporting agency by contacting them at the toll-free numbers listed below. To place a security freeze, individuals may be required to provide the consumer reporting agency

with information that identifies them including their full name, Social Security number, date of birth, current and previous addresses, a copy of their state-issued identification card, and a recent utility bill, bank statement, or insurance statement.

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| Equifax | Experian | TransUnion |
| (866) 349-5191 | (888) 397-3742 | (800) 888-4213 |
| www.equifax.com | www.experian.com | www.transunion.com |
| P.O. Box 740241 | P.O. Box 2002 | 2 Baldwin Place |
| Atlanta, GA 30374 | Allen, TX 75013 | P.O. Box 1000 |
| | | Chester, PA 19016 |

Individuals can also obtain a free copy of their credit report from each of the three major credit reporting agencies once every 12 months by visiting <http://www.annualcreditreport.com>, calling toll-free 877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. The request form is located at: <https://www.annualcreditreport.com/requestReport/requestForm.action>.

McCoy has also implemented additional security measures designed to prevent a recurrence of such an attack and to protect the privacy of our valued clients and their employees.

Where individuals can get more information. For additional information, McCoy encourages individuals to contact FirstWatch Technologies at 1-866-870-0474 between 9:00 a.m. to 5:30 p.m. on Monday through Friday.