

Frequently Asked Questions

What can I use the bus for?

-Any event you want. Concerts, sporting events, wine tours, and birthday parties are very popular uses. Feel free to be creative. If there are people under 21 there must be a chaperone of at least 25 years of age. Unfortunately, we cannot let it be used for prom night or homecoming for liability reasons. We also steer clear of bachelor parties that may be on the rowdy side as we choose not to include those risks.

How much does the bus cost to rent?

-The new bus will have slightly different pricing than the old. We will not charge for fuel as we did before. There is a charge of \$50 per hour, and there is an additional hour charged (\$50) for the cleaning fee at the end of every use to pay for the bus to be kept in great condition. We bill you after the trip and will email you an invoice. Currently, we ask that those who use the bus pay via check within 30 days of the invoice.

I am hosting an event for charity; can the bus be donated as an auction item?

-Yes, it can! Email info@mattloganinc.com with the details of the charity event, and we will put together a donation certificate.

If I won the bus for 4 hours can I add additional time?

- Yes, it is \$50.00 per hour. Your certificate already includes the cleaning fee, so additional time would charge per hour.

How do I schedule the bus?

-Call us at (336) 540-9700 or send an email to info@mattloganinc.com. We have our bus calendar online so you can see what dates are available. In the email, include as much detail as you have at the time. (i.e. date, time, pick up location, destination, number for contact, and any other special details you may have)

Do I have to find a driver?

-The driver is included with bus useage.

Can I use my own driver instead?

-No, our drivers must pass screening and be included on our insurance. They are trained and familiar with the bus and we require one of our drivers to be driving when the bus is in use.

How far in advance should I schedule the bus?

-The further in advance the better because things do book up fast, especially for concerts or sporting events. There are instances when we have been able to also work with people on short notice if need be. We will make every effort to accommodate you.

When and how do I pay?

-We will send an invoice the next business day after your trip. When you receive your invoice, you have one month from that date to pay, and you can drop a check by the office or mail it in.

Is there music on the bus, or do we bring our own?

-Yes, there is music on the bus. The bus has Spotify on it that you may use to play any song you like, or you may choose to use your own music. The bus is also equipped with an Apple TV for you to use. All of the lights, the Apple TV and the music is controlled with an Ipad mini that is mounted in the back corner of the bus for your convenience.

Are drinks and food allowed on the bus?

-Yes! Food and drinks are allowed, and there is also an ice bin on the bus for you to put your drinks in. We only require that you provide your own ice for the bin. We ask that you use good judgement in what you bring along in terms of food. Kids and ice cream would be a frowned upon idea.

How many people does the bus accommodate?

-It fits 14 passengers comfortably and we are limited to that amount of passengers due to insurance and North Carolina law. We will not accommodate more passengers for your safety and our liability purposes.

Is there storage for other items?

-There is limited storage in the trunk area and cabinet storage under the seats. The trunk may fit golf bags, a tent for tailgating or other items. It will not fit a full size cooler, although that can usually be accommodated in the front seat if need be. Please note that there is a bar with an ice chest for drinks as well as an ice bin for clean drinks on the bus, so please bring ice.

Do I need to bring paper towels or cups?

-Spills happen and we are prepared for it. There are paper towels supplied on the bus. There are also cups for your convenience to use.

Do we tip the driver?

-Yes, well that is if he does a good job. While tips are by no means required, the drivers do appreciate your gratuity if given. Many people will tip similar to a restaurant percentage of 20% to give you an idea. Again, this is not required and you will not be billed for it by any means. He will get you where you are required to go whether you tip or not.

If you have any further questions, please contact info@mattlogan.com and we would be more than happy to answer them for you. Have a great day!